



AHI

Corporate Travel
Insurance



Wherever your business or life takes you, AHI have you covered

With AHI's Corporate Travel insurance, you can travel both domestically and abroad with confidence. Whether it's a cancelled flight or lost passport, a minor medical or safety concern, or the need for emergency support, AHI have you covered.

When things go wrong, our AHI Assist team are here for you 24/7. With 24 hour global operations centres, you have a team of highly qualified emergency doctors, medics, aviation medical specialists and nurses, along with safety and security experts, on call to support you, when you need it most.

Inspired by our purpose, "to protect what matters most", our experienced claims professionals provide award-winning customer service and genuine support.

AHI has been supporting travellers for over 25 years', this means we can provide a simple and easy claims experience. The AHI claims team are empowered to achieve positive outcomes in the quickest possible time, because we understand that when things go wrong, every moment counts.

Should something go wrong, call AHI Assist first, we'll get you back on the road, or provide you with the support you need.

Download the [AHI Assist brochure](#) for access to our mobile app and to save AHI Assist details to your phone's wallet or contacts, so when things go wrong, you have our 24/7 global operations team on hand.

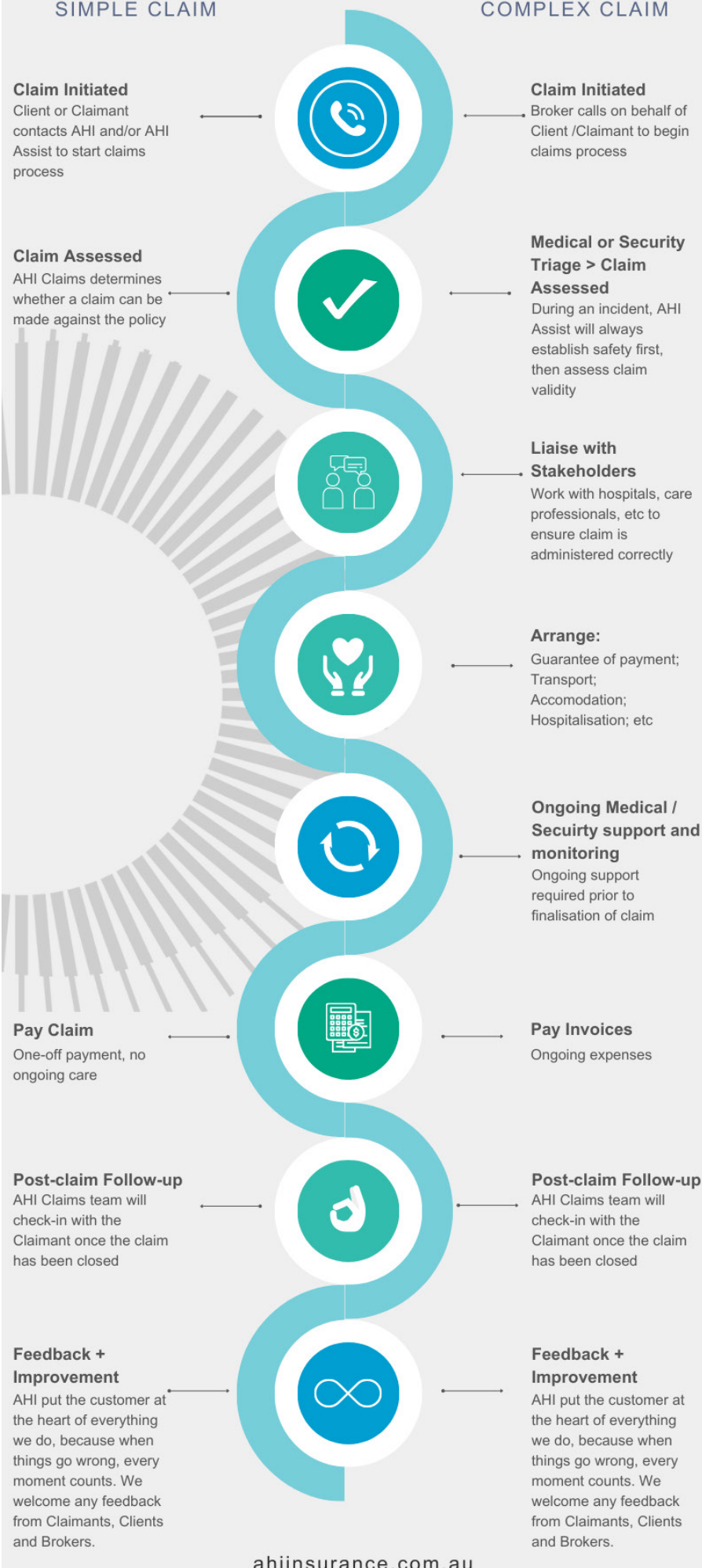
CORPORATE TRAVEL

CLAIMS JOURNEY



SIMPLE CLAIM

COMPLEX CLAIM



CLAIMS PROCESS

STEP 1: Contact AHI Assist

If your trip is interrupted, contact AHI Assist first, we can assist you, even without a claim. We'll guide you in what to do next, or get you the best possible support, so you can resume your journey.

24/7 incident response

Call: +61 2 8330 1222

Email: help@ahiassist.com

SMS: +61 428 829 755

STEP 2: Complete your claim form

[Download the latest claim form here.](#)

Complete your details and work with your business to provide all the necessary documentation – this will assist us in expediting your claim.

Once you have completed the claim form and gathered all the necessary documentation, email it to claims@ahiinsurance.com.au

STEP 3: Finalise your claim

We respond to all claims within 10 working days. We'll let you know if we need more information, or confirm that your claim has been approved and begin processing your direct transfer payment.

We provide details in our email correspondence should you wish to escalate or dispute a claim.

* Refer to policy wordings for all terms, conditions and waiting periods



Contact Us

General enquiries

P: +61 2 9251 8700

E: enquiries@ahiinsurance.com.au

E: claims@ahiinsurance.com.au

Emergencies

P: +61 2 8330 1222

E: help@ahiassist.com.au

SMS: +61 428 829 755